Managing Automatically Recorded Drive Time

We know HOS Compliance is important to your fleet. That's why, in response to guidance from the FMCSA, Samsara is introducing an update to the way that you manage HOS.

Starting December 2020, admins and drivers will no longer be able to edit automatically recorded drive time.

We know this change will likely change your workflows. Samsara will continue to support all allowable edits under FMCSA rules. Admins can still:

→ **Make remark-only edits** to explain why automatically recorded drive time should not be associated with a driver.

→ **Reassign automatically recorded drive time made under team driver;** this enables admins to swap segments between the two team drivers. Both drivers must accept the suggested swap in order for the logs to change.

→ **Freely edit automatically recorded drive time that originated as unassigned time**, with the edited away drive time moving back to the unassigned segments page to be reassigned or annotated.

CUSTOMER TIPS FOR REMINDING DRIVERS TO SIGN OUT

According to Samsara customers, the most common reason for needing to adjust drive time is drivers forgetting to sign out of their vehicles. Here's how to help them remember:

1. Educate them about this change and explain the impact it will have on their daily workflow

2. Hang signs reminding drivers to sign out in common areas or driver lounges

3. Place bright stickers on the door of the cab to help remind drivers to sign out before exiting the vehicle Change the backgrounds of in-cab tablets to feature a reminder

4. Incentivize perfect sign out records with rewards

Does this mean my records were not compliant before these changes?

For fleets leveraging edits to ensure accuracy, this change should not cause any issues for your fleet's compliance. We partner with the FMCSA to ensure our customers stay compliant, which includes asking for clarification and seeking guidance on compliance. FMCSA has since provided guidance requiring a narrower interpretation, which is why we are making this change.

Am I able to edit Driving (ELD) to Personal Conveyance or Yard Move? What if my driver forgets to select PC for a short move during their 10 hour reset?

Automatically recorded Drive time may not be edited. A remark only edit must be made. Please ensure drivers are always selecting the appropriate duty status when moving the vehicle. See FMCSA Guidance on Editing and Annotations: Question 7:

→ Q7. Can a user edit or change driving time that has been recorded by an electronic logging device (ELD) to non-driving time?

→ A7. No. An ELD automatically records all of the time that a CMV is in motion as driving time that cannot be edited or changed to non-driving time.

Is there any way for the driver's clocks to reflect the Drive time that shouldn't be there?

No, not at this time. We strongly encourage drivers to log in and log out at the appropriate times. Clocks may be incorrect until a reset occurs.

If there is a mistake in automatically recorded drive time, will I get an HOS violation since I can no longer edit that time?

FMCSA recommends leaving a remark to explain any erroneous drive time, and according to FMCSA, such remarks will help prevent citations. Roadside inspectors are trained to take these remarks into consideration when evaluating the driver for a violation.

Is my driver or admin able to edit Drive time after a driver mistakenly claimed many unassigned segments in the app?

Yes, both drivers and admins are able to edit Drive time that originated as an unassigned segment. You can see more about this workflow above. This edited Drive time will then move back to the unassigned segments report to be reassigned or annotated appropriately.

What should I do if a driver forgets to sign out and someone else drives the vehicle?

FMCSA recommends carriers reinforce best practices for signing in and out of the vehicle (e.g. posting signage in the drivers' lounge, adding stickers to car doors). Should an incident occur, drivers or admins should annotate the logs to indicate why this Driving time should not be on the log. Inspecting officers will read the annotations and consider this information when evaluating if there are violations or not.

I know of other providers that allow these types of edits. Why are you making this change?

This guidance applies to all ELD providers, and while we can't speak to the functionality offered by other ELD providers, we are making this change to ensure we stay on top of compliance best practices.

Can I call into Samsara Support to have my Drive time edited due to user error?

No, Samsara is not able to edit automatically recorded Drive time for drivers. FMCSA recommends making a remark / annotation to describe why this Driver time should not be attributed to this driver.